ENGINEERING
TOMORROW

Smart Heating | 5 year warranty

Go with the pro and enjoy multiple benefits



smartheating.danfoss.com

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Danfoss **5 year warranty**

When it comes to installing Danfoss products, you can either choose to do it yourself or ask a professional installer to do the job. Both options offer great value, with the latter providing you with multiple benefits such as:

- Specialized knowledge
- A high service level
- 5-year warranty on Danfoss smart heating products

So, choosing a professional installer not only gives you the traditional benefits but also 5 years warranty, which proves how much we believe in our product quality. Find out more at **smartheating.danfoss.com**

All in all, going with the pro eases your everyday and gives you full peace of mind. **Today. And tomorrow.**

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5-Year Manufacturer's Warranty on Danfoss Smart Heating product range

Thank you for buying a Danfoss product that will save on energy costs and increase the comfort in your home. Should you, against all expectations, experience a problem with the products (as defined below), you will find that Danfoss A/S, Nordborgvej 81, DK-6430 Nordborg, Denmark, offers a 5-year manufacturer's warranty (hereinafter the "**Warranty**") as set out below:

1. Product range covered by the Warranty:

The following products (hereinafter referred to as the "**Products**") are covered by the Warranty:

- Danfoss Eco™
- Danfoss Link™ CC Central Controller
- Danfoss Link™ Connect thermostat
- Danfoss Link™ RS Room Sensor
- Danfoss Link™ HC Hydronic Controller
- Danfoss Link™ RU Repeater Unit
- Danfoss Link™ FT Floor Thermostat

2. Validity of the Warranty

The Warranty is valid for Products manufactured after 01 March 2018 and the Products must be installed by a professional installer.

The Warranty shall become effective only with an installer invoice clearly specifying the Products covered.

3. How to make a claim under the Warranty

All claims under this Warranty must be made in writing.

Claims, together with proof of installation by a professional installer (installer invoice), must be made to the installer without undue delay and must be received by the installer no later than 30 days after discovery of a defect.

Danfoss may request that you forward the defective Product to us via the installer with a written notice describing the reason for its return. Products returned or made available for repair shall be free of extraneous equipment, unless otherwise instructed. If Danfoss' examination shows that the Product is not defective, Danfoss may return the Product to you at your cost and risk.

Should your installer be unavailable, please contact your local Danfoss sales representative. Local directories can be found at: www.danfoss.com

4. Warranty period:

The Warranty is valid for 5 years from the date of installation, but not exceeding 64 months from the date of manufacture (hereinafter referred to as the "**Warranty Period**").

5. Scope of Warranty

During the Warranty Period, Danfoss will, at its discretion, offer a new, comparable replacement Product, or will repair the Product, if the Product is defective due to defects in design, material or workmanship, and where the fault lies with Danfoss.

The Warranty does not cover any costs related to installation or handling, such as demounting defective Products or mounting replacement Products or repaired Products.

Batteries are not covered by the present Warranty.

6. Limitations and exceptions to the Warranty

This Warranty does not apply to defects:

- which occur under conditions of operation other than the conditions stipulated in the technical specifications and the instructions;
- which are caused by your failure to implement all software bug fixes or software error fixes;
- which are caused by software bugs or errors that significantly impede the use of the Product, provided Danfoss has released a software bug fix or software error fix within a reasonable time;
- which result from improper use;
- which result from faulty installation; or
- which were caused by faulty maintenance.

If Danfoss, or a third party instructed by Danfoss, investigates or repairs a defect that is not covered by this Warranty, the time spent and material used by Danfoss to this end, may be invoiced, unless Danfoss is obliged to assume such costs for other legal reasons.

7. Disputes and law

Disputes between the owner of the Products and Danfoss regarding this extended Warranty must be handled by the Court in Sønderborg under Danish law.

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IMPORTANT: THIS WARRANTY ONLY BECOMES EFFECTIVE WITH AN INSTALLER INVOICE CLEARLY SPECIFYING THE PRODUCTS COVERED.